



VanMovers logistics Inc.

# HOME MOVING CHECK LIST

2024©





VanMovers logistics Inc.

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# 01 About Our Company

**“Moving got you stressed? VanMovers makes it as easy as a copy-and-paste breeze. Transparent pricing, Experienced crew, zero drama.”**

Tired of moving day meltdowns and inaccurate estimate insanity? We hear you! At VanMovers, a crew of Canadian friends turned entrepreneur all-stars, we've all been victims of the moving industry's overcharge octopus.

From damage disasters to communication chaos, the whole experience leaves you with more post-move blues than unpacking joy.

That's why we created a disruption revolution in moving. We're all about crystal-clear pricing, a communication A-team, and a crew that treats your belongings like prized possessions, not packing peanuts. Our goal?

To minimize damage drama and maximize move-day mastery, you can focus on the excitement of your new chapter.





## 02 Our Services

At VanMover Logistics Inc., we understand your pain. Founded by a group of friends who faced constant issues during their moves – overcharges, inaccurate estimates, delays, unprofessional movers, and damaged belongings – we decided to take action.

We are a nationwide moving company dedicated to providing Canadians a more straightforward, trustworthy moving experience.

Here's how we're different:

Transparent pricing: Get an accurate quote upfront, with no hidden fees.

Reliable service: We meet deadlines and handle your belongings with care.

Experienced movers: Our team is professional, courteous, and dedicated to your satisfaction.

Wide range of services: We offer various moving solutions to fit your needs, from local relocations to international shipping.



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## Why you MUST move with us?

We hear you! At VanMovers, a crew of Canadian friends turned entrepreneur, we've all been victims of the moving industry's overcharge octopus.

From damage disasters to communication chaos, the whole experience leaves you with more post-move blues than unpacking joy.

That's why we created a disruption revolution in moving. We're all about crystal-clear pricing, a communication A-team, and a crew that treats your belongings like prized possessions, not packing peanuts. Our goal? To minimize damage drama and maximize move-day mastery, you can focus on the excitement of your new chapter.

We serve to  
earn your trust,  
not to hurt  
your wallet.

We use a fair estimation system based on Canadian Consumer Protection Acts and Moving regulations in BC. No hidden fees or overcharges.

All our employees possess clean criminal backgrounds & clean driving abstracts.

High level of hygiene, non-smokers, uniformed crew, healthy team members.

Expertise, Trust, customer obsessions, proactive not reactive.

For us 7 o'clock isn't 7:05, we value our time to value yours the same way.

Veteran special prices, student discounts, and unbeatable, unmatched service that won't hurt your wallet.



# 04 VanMovers guidelines & forms:

## Terms and Conditions

### 1. Services and Estimates:

- Detailed Estimates: A written estimate will be provided outlining the estimated number of movers, boxes, transport vehicle size, hourly rates or flat fees, estimated weight (including a clause for re-weighing if exceeding 10% of the estimate), insurance options, and payment terms. The estimate becomes a binding contract upon your signature.

### 2. Client Responsibilities:

- Preparation: You are responsible for packing, labelling boxes, and disclosing fragile or high-value items for additional insurance coverage.
- Accessibility: Ensure clear and unobstructed access to our crew and vehicles' moving origin and destination.
- Inventory: A detailed inventory will be created jointly with you before loading, noting any pre-existing damages.

### 3. VanMovers Logistics Inc. Responsibilities:

- Insurance: We offer basic and optional insurance coverage for loss or damage during the move. You are responsible for choosing the appropriate level of coverage.
- Care and Handling: Our trained movers will handle your belongings with the utmost care. We utilize proper lifting techniques and equipment to ensure safe transport.
- Communication: Open communication is key. We will keep you informed throughout the moving process and be readily available to address any questions or concerns.

### 4. Weight Discrepancies and Additional Charges:

- While our estimates are thorough, unforeseen circumstances may arise. Should the actual weight exceed the estimated weight by more than 10%, we reserve the right to re-weigh the shipment and adjust the final cost accordingly.
- Any additional services requested on a moving day, such as packing or disassembly/reassembly of furniture, will be charged at our prevailing rates.

### 5. Payment Terms:

- A deposit between (\$100-\$500) will be due upon booking your move. The remaining balance will be due upon completion of the move unless otherwise agreed upon in the contract.
- We accept various payment methods, including (E-transfer, Cash, Credit Card, Debit Card, and American Express. We do not accept any form of cheques.

### 6. Claims Process:

- In the unfortunate event of lost or damaged items, you must submit a detailed claim within seven days (Only) for local moves and fifteen days for long-distance moves, following the procedures outlined in the contract. Any claims received after the stated days from the completion of the move will be inadmissible.



# VanMovers guidelines & forms:

## Terms and Conditions

### 7. Limitation of Liability:

Our liability for loss or damage is limited to the declared value of the items and the chosen insurance coverage. We are not liable for normal wear and tear, inherent vice of the goods, or damages caused by acts of God.

### 8. Dispute Resolution:

We strive to resolve any disputes amicably. Should an issue arise, we encourage open communication to find a fair and satisfactory solution.

### 9. Termination:

This agreement can be terminated by either party with written notice for cause, such as failure to uphold agreed-upon terms.

### 10. Governing Law:

This agreement is subject to the laws of the province of British Columbia, Canada.

### Key Improvements Addressing Potential Scams and Legal Issues:

**Contract Formation:** The estimate becomes a binding contract upon the client's signature, eliminating ambiguity.

**Clearer Wording:** Language is streamlined for better understanding.

**Limitation of Liability:** The clause is clear and concise, referencing relevant industry standards.

**Dispute Resolution:** Encourages open communication before resorting to formal action.

**Governing Law:** Explicitly stated for legal clarity.



# VanMovers guidelines & forms:

## Home Moving Checklist

Moving to a new home?\* Moving is exciting but it can be stressful. Use the CIBC Home Moving Checklist below to help you plan ahead and get organized in the weeks leading up to your move.

### Within two months of your move

- ☐ Create a file to keep track of important documents such as estimates and receipts. Remember to keep the file somewhere safe to ensure it doesn't get packed away!
- ☐ Research movers and/or truck rental companies. Book in advance to ensure you get a moving truck for the day you need it
- ☐ Clean your current home - sell or give away unwanted items
- ☐ Order boxes and stock up on packing supplies
- ☐ Start packing items that you don't use on a regular basis. Clearly label or number your boxes, and be sure to identify valuable or delicate items
- ☐ Change your address with Canada Post. Tip: Call or refer to the Canada Post website to ensure you have all the documentation required to execute your change request
- ☐ Arrange dates to cancel or transfer utilities (water, electricity, natural gas, etc.) and services (phone, cable, subscriptions, etc.) at your current home
- ☐ Arrange start dates for utilities and services at your new home
- ☐ Notify doctor and dentist offices, and any retained billing companies (credit cards, car insurance, etc.) of your change of address
- ☐ Contact your insurance broker to transfer or apply for home insurance

### In the final days before your move

- ☐ Confirm reservations with movers or trucking company
- ☐ Prepare a box for essential items that you'll want to have on hand moving day (toiletries, medication, change of clothes etc.)
- ☐ Dismantle beds and other large furniture
- ☐ Set aside valuables that you may wish to transport yourself such as jewellery and passports
- ☐ Put together directions, contact numbers and any specific instructions for movers



[www.vanmovers.com](http://www.vanmovers.com)

We do it better than anyone else, even better than AI.



# VanMovers Logistics Inc.

<b>Phone</b>	604-655-0255
<b>Address</b>	1230 Nelson Street.
<b>Email</b>	<a href="mailto:quote@vanmovers.com">quote@vanmovers.com</a>

